

MERCEDES-BENZ

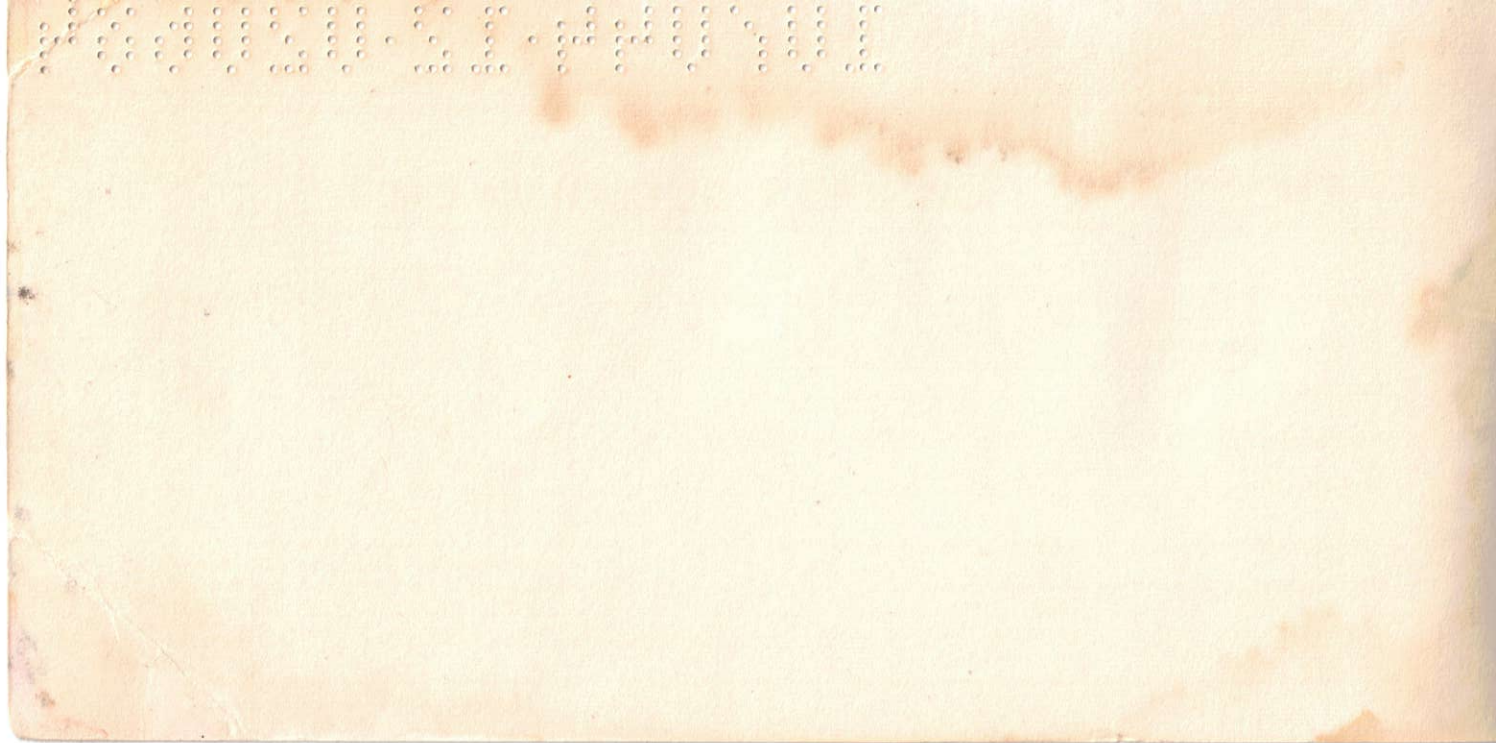
**Passenger Cars
Domestic**

107044-12-020004



service

Owner's Service and Warranty Policy



107044-12-020684

Mercedes Benz

Temporary
OWNER'S REGISTRATION CARD



Owner's Name FRANCINE GRESH/ER
Street Address 815 PANORAMA Rd.
City, State, Zip Code PALM SPRINGS 92262
Vehicle Chassis No. 107044-12-020684 Engine No. 028232
Delivery Date Oct 1974

Selling Dealer's Stamp
V. I. P. Motor Cars Ltd.
4095 E. Palm Canyon Rd.
Palm Springs, Calif. 92262
Ph. 328-6528

Ed R. Lynch
Dealer's Signature

THIS CARD VALID FOR 30 DAYS FROM DATE OF PURCHASE.

MERCEDES-BENZ OWNER: Your Mercedes-Benz Dealer will write your name, address, vehicle information and the delivery date of your Mercedes-Benz in the spaces above as a means of identification until your per-

sonal M-B Data Plate is issued and can be enclosed in the plastic cover of your Owner's Service and Warranty Policy booklet. To avoid delay, please mail your warranty post-card promptly.

THE UNIVERSITY OF CHICAGO



TO THE OWNER

The subsequent pages of this Service and Warranty Policy describe the periodic servicing requirements and the warranty you receive as a Mercedes-Benz owner.

Your car is covered under the terms of the "Warranty" printed in this policy and your dealer will replace any defective parts in accordance with the terms of such warranty within 24 months or 24,000 miles of operation, whichever occurs first, except as otherwise noted.

In order to validate your warranty, the dealer will fill out and mail a Retail Delivery Report Card. From this information, Mercedes-Benz of North America, Inc. will prepare and mail your Mercedes-Benz Data

Plate to you. It will have your name and address and all of the necessary information about your car for service and warranty work. For a period of 30 days, the Temporary Owner's Registration Card on the previous page will serve in lieu of the Data Plate.

Please present the Data Plate to the Service Manager at your dealer's whenever you have service work or warranty work performed. Always keep your Data Plate available for use by placing it in the outside pocket of the plastic cover for your Owner's Service Policy and Service Booklet.

Once your warranty is established, it will be necessary to keep it valid by having all of said service requirements performed.

IMPORTANT

Please keep this policy together with your Service Booklet in the glove compartment of your car. When your Mercedes-Benz Data Plate is mailed to you, be sure to keep it in the outside pocket of the plastic cover for the Service Booklet. It has complete and necessary data about you and your car for your service work.

Whenever you write to Mercedes-Benz of North America, please be sure to include the MODEL and CHASSIS SERIAL NUMBER of your car.

This is important to assure fast, efficient handling of your correspondence.

Loss Of Owner's Service and Warranty Policy or M-B Data Plate

Should you lose either your Owner's Service and Warranty Policy or your M-B Data Plate, have your local dealer arrange for a replacement. It will be mailed to you.



SERVICE FOR YOUR NEW MERCEDES-BENZ

The servicing requirements for your automobile are listed both in your Owner's Manual and the Service Booklet. Please read them carefully.

Keep both of these booklets in your glove compartment for ready reference and use. The back side of the plastic cover contains the pocket where your M-B Data Plate should be kept when you receive it. As the Data Plate speeds service order write-up considerably, you should always have it available when you order service or warranty work.

The law requires your car to conform to exhaust emission standards. If any adjustments are necessary, consult your authorized Mercedes-Benz Service Station.

Any authorized Mercedes-Benz Service Station in the U.S.A. and Canada will perform necessary warranty work, not only on vehicles sold by them but also on any other Mercedes-Benz, provided the Mercedes-Benz Data Plate is presented and the warranty period has not expired.

New Car "Courtesy" Service

When you took delivery of your vehicle, your dealer asked you to sign a "New Car Pre-Delivery Inspection" form. This form, which is also on file with Mercedes-Benz of North America, Inc., shows that the dealer who sold you your car has checked all of the

items listed on the form and has also familiarized you with the operation of your new Mercedes-Benz.

However, during the first few weeks of driving, you may discover that your new car has developed the need for adjustments and/or corrections. Such "courtesy" services are not included in the Warranty but are considered the sole responsibility of the "selling dealer", who is always most willing to oblige you.

If you cannot return to the dealer from whom you purchased your car, but consult another Mercedes-Benz dealer for this "courtesy" service, he is under no obligation to perform labor on your new car for which the "selling dealer" is responsible without charging you for the work involved.

As explained in this booklet, service on your car which is covered under the terms of the Warranty may be performed at any authorized Mercedes-Benz Service Station.

FREE INSPECTION SERVICES No. 1 and No. 2 Services

Please bring your car to your dealer for its first and second general inspection and adjustment services at the mileages specified in your Service Booklet. There will be no charge for these, except for oils, lubricants, filters, and gaskets used.

If travel or change of residence prevents you from bringing your car to your dealer for either or both of these services, the service coupons in this booklet will be honored by any Mercedes-Benz dealer in the United States who is located more than 50 miles from your selling dealer.

SUBSEQUENT SERVICING

After the No. 1 and No. 2 Services, your car should continue to be serviced in accordance with the lubrication and maintenance program listed in your Service Booklet for the specified mileages. These regular services are essential to assure proper operation of your car and are required to keep your warranty

valid throughout the warranty period. The specified services are available from all authorized Mercedes-Benz Service Stations at reasonable cost for labor and material.

NO. 1 and NO. 2 SERVICE COUPONS

The two service coupons in this booklet are for your free inspection services No. 1 and No. 2. The coupons will be detached and kept by your authorized Mercedes-Benz Service Station after the work is performed, at which time he makes a record of performance on the stub which remains in the book.

Small, faint text or markings at the top of the page, possibly bleed-through from the reverse side. The markings are arranged in several lines and appear to be a form of shorthand or a specific code.

1974-12-12-1974


WARRANTY SERVICE

When requesting service or repair work on your car under warranty you must present, to the authorized Mercedes-Benz Service Station, evidence that you have complied with the periodic servicing requirements. After each servicing of your car you must obtain a receipted bill indicating the services performed, the mileage, and the date. If you have a legitimate warranty claim and can show through receipted bills that your car received the required servicing, the dealer will perform the warranty work without charging for parts or labor. It is the responsibility of the owner to **prove** and the dealer to **judge** whether the recommended maintenance service has been performed.

WARRANTY

Dealer warrants each part of each new Mercedes-Benz passenger car sold by him and operated in the U.S.A. or Canada to be free from defects in material and workmanship under normal use and service up to a period of 24 months or 24,000 miles from the date of initial operation, whichever event shall first occur. This warranty includes each part of any accessory or equipment thereon manufactured or supplied by Daimler-Benz A.G. or Mercedes-Benz of North America, Inc., except as hereunder provided.

Dealer's obligation is limited to the replacement or repair at his option of such parts which are acknowledged by him to be defective. In case of defective



assemblies, factory rebuilt units can be used in exchange instead of their repair. The replaced defective parts or assemblies shall become the property of the dealer. Warranty repairs performed in the dealer's workshop are free of charge.

The vehicle must be maintained and serviced according to the prescribed maintenance and service schedule as outlined in the Owner's Service Booklet. When requesting service or repair work under warranty, receipted bills or other evidence that the required maintenance and service has been performed at the prescribed mileages, must be presented to the authorized Mercedes-Benz Service Station.

Warranty repairs do not constitute an extension of the original warranty period for the vehicle or a part thereof.

No payment or other compensation will be made for incidental expenses, including, but not limited to, towing, telephone, transportation, lodging, or indirect or consequential damage, including, but not limited to, damage or injury to person or property or loss of revenue which might be paid, incurred, or sustained by reason of the failure of any part or assembly which may be replaced in accordance with the terms of this warranty. Warranty consideration can only be given if the deficiency is brought to the attention of an authorized Mercedes-Benz Service Station immediately after discovery.

The warranty hereunder shall not apply to: (1) Tires, and tubes. These are covered by separate warranties of their respective manufacturers. (2) Damages due to accidents, misuse, negligence, improper operation,

storage or transport, improper or insufficient maintenance services. (3) Any vehicle which has not been maintained and serviced in accordance with the Mercedes-Benz service schedule (see Service Booklet) and where the owner is unable to present, to an authorized Mercedes-Benz Service Station, bills or other evidence of his compliance to such servicing requirements. (4) Any vehicle which has been repaired by use of other than original Mercedes-Benz spare parts and accessories as well as major assemblies and exchange units, which, in the sole judgment of the dealer, adversely affects its performance and reliability. (5) Any vehicle altered or repaired in a manner which, in the sole judgment of the dealer, adversely affects its performance and reliability. (6) Any vehicle on which the speedometer has been altered. (7) Normal maintenance services, including,

but not limited to, adjustments on engine, carburetor, injection pump, mechanical and automatic transmissions, brakes, wheel balance and alignment, clutch, bands, and linkages, as well as all adjustment, diagnosis, and test time. (8) Parts which are subject to consumption during their normal service life and customarily replaced during normal maintenance service, including but not limited to, air, oil and fuel filters, spark plugs, distributor points, condensers, light bulbs, etc. (9) Defects which are caused by exceeding the maximum permissible loading weights for the vehicle for any of its axles, including weight limitations for trailer operation. (10) Parts made out of cloth or leather (upholstery, convertible tops), wood, rubber, synthetics, paint, or chrome which have been affected by exposure to the elements or chemical influence, including, but not limited to,

road salts, industrial fall-out, or the use of improper cleaners, polishes, and/or waxes. (11) Glass breakage or scratches unless positive physical proof of a manufacturing responsibility can be established.

This warranty is available only in the continental United States, Hawaii, Guam, Puerto Rico, the U.S. Virgin Islands, and Canada. In all other countries, defective parts will be repaired and replaced free of charge only in accordance with the terms and limitations of the warranty for new Mercedes-Benz vehicles in effect at the time in such countries.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTY OF MER-

CHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ALL OTHER OBLIGATIONS OR LIABILITIES ON THE PART OF THE DEALER, MERCEDES-BENZ OF NORTH AMERICA, INC., AND DAIMLER-BENZ A.G. DEALER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH SUCH PASSENGER CAR.

The manufacturer has reserved the right to make any changes in design or to make additions to or upon its product without incurring any obligations to install the same on motor vehicles previously built.

EMISSION CONTROL SYSTEM Maintenance and Warranty

To provide best vehicle performance and lowest vehicle emissions, all recommended maintenance procedures detailed in the Emission Systems Manual supplied with all new gasoline powered cars, must be performed. In addition to being essential for good operation of the vehicle, these services must be performed at the recommended times and mileages for continued proper functioning of the emission control system.

More frequent maintenance may be needed for vehicles under severe operating conditions such as dusty areas, very short trip driving or trailer towing.

For detailed information concerning the emission control system in your car, emission system warranty and other provisions, please refer to your Emission Systems Manual.



TO PURCHASERS OF USED MERCEDES-BENZ VEHICLES

If you have purchased a used Mercedes-Benz automobile before the expiration of its original warranty, you are entitled to the unexpired portion of the warranty provided you establish your ownership and purchase date of the car. Please mail the coupon on the next page to the address shown there, enclosing the Data Plate of the previous owner. You will receive a new, personal M-B Data Plate.

Such notification is likewise necessary for your own safety after expiration of the original warranty. The "National Traffic & Motor Vehicle Safety Act of 1966" requires Mercedes-Benz of North America, Inc., to be in a position to contact Mercedes-Benz owners when a correction of a product defect becomes necessary.

Should your address change, please do not fail to notify us.

NOTICE OF PURCHASE OF USED CAR

TO: Mercedes-Benz of North America, Inc.
One Mercedes Drive
Montvale, New Jersey 07645

ATTENTION: WARRANTY DEPARTMENT

Please send me my new, personal M-B Data Plate. I purchased the automobile represented by the enclosed Data Plate on this date _____

Month Day Year

Model _____

Serial No. _____

Date of Sale to Original Owner _____

Month Day Year

Purchaser's name _____

(Please print or type)

Address _____

City, State _____

Zip Code _____

(Be sure to include)

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